

Communication Assistance If You Have a Disability



Check everything that you need. Then tell the doctor's office ahead of time.

Also, ask your doctor to keep a copy in your medical file.

- A support person will be with me. However, please speak directly to me.
- Please use "everyday," plain language and pause often.
- Please try to explain things using pictures, models, or demonstrations.
- I need extra time to respond and to ask questions.
- I have trouble taking notes, so I need to record what you say.

- I am deaf or hard of hearing.
 - I read lips. Please face me and do not cover your mouth when you speak.
 - Please raise your voice so I can hear what you are saying.
 - I need a sign language interpreter who speaks:
 - American Sign Language (ASL) Signed English
 - Other _____

- My speech is slow and/or hard to understand.
 - If you do not understand what I say, ask me to repeat it until you understand.
 - If you still cannot understand, ask me to:
 - Use paper and pen Spell the words Other: _____
 - I use a communication device or a communication board.
 - It is OK NOT OK to interrupt or finish my sentences.

- I need help with forms and instructions.
 - I need consent forms and instructions:
 - read to me in Braille in large print
 - on CD on a thumb drive on audiocassette
 - I need assistance filling out forms.
 - Please mail or e-mail me the forms I need to complete before my appointment. I will fill them out at home and bring them with me to my appointment.

Adapted with permission from June Isaacson Kailes, Associate Director CDIHP