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## Office of the Patient Advocate

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The undersigned certify as of June 28, 2019, that the Office of the Patient Advocate is working to ensure its internet website will be in compliance with California Government Code Sections 7405 and 11135, and the Web Content Accessibility Guidelines 2.0, or a subsequent version, published by the Web Accessibility Initiative of the World Wide Web Consortium at a minimum Level AA success criteria. Ongoing efforts include conversion of historical documents to an accessible format and engaging with third parties to address accessibility of their documents and content. The Office of the Patient Advocate strives to ensure that its website content and services are accessible to all visitors. If you would like to request any information on our website in an alternative format or request any other reasonable accommodation, please contact us at (916) 324-6407 or [ContactOPA@opa.ca.gov](mailto:ContactOPA@opa.ca.gov) and provide the URL (web address) or other relevant information on the material you would like to access and your preferred format for accessing the information. We will work with you to make that information accessible to you.

Original Signed By

Monisha Avery  
Acting Director  
June 28, 2019

Original Signed By

Chris Riesen  
Chief Information Officer  
June 28, 2019