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CALIFORNIA HEALTH &
HUMAN SERVICES AGENCY

2022-23 Edition Health Care Quality Report Cards Summary of Changes

This document summarizes key changes to the upcoming 2022-23 Edition Health Care Quality Report Cards.

Health Plan Report Card – 2022-23 Edition:

OPA and IHA have worked to align the scoring methodologies to match that of the Align. Measure. Perform. (AMP) program. The updates to the scoring methodology for the Health Plan Report Card are three-fold:

1. **Benchmarking**: Instead of using prior-year benchmarks, as has been the traditional approach, same-year benchmarks will be utilized.
2. **Rounding of Composites**: The rounding approach for all composite ratings (topics and category) has added Step A below:
 - a. First, round the raw, unweighted average of all measures in a composite to the 100th decimal,
 - b. Then round to the 10th decimal, before adding the traditional 0.5 point buffer.
3. **Establishing Cutpoints**: The two steps to establishing cutpoints have been reversed to represent a more even distribution of star ratings:
 - a. Calculate each composite (unweighted average of each of the grouped measures at the topic and category levels) for National All Lines of Business (health plans nationwide),
 - b. Then calculate the 90th, 65th, 35th and 10th percentiles of each topic and the category composites across National All Lines of Business.

The changes to the scoring methodology for the Health Plan Report Card applies to both 'Quality of Medical Care' (HEDIS) and 'Patients Rate Overall Experience' (CAHPS) category composite ratings and the topic ratings within each.

Medical Group Report Card for Commercial HMO Members – 2022-23 Edition:

The Medical Group Report Card for Commercial HMO Members has been rescheduled for launch in Spring 2023. OPA and IHA have worked together to align the launch of all Medical Group performance data at the same time. The Medical Group Report Card for Commercial HMO Members will coincide with the typical spring launch of the Medical Group Report Card for Medicare Advantage members and the Total Cost of Care ratings update.

More detailed updates to these report cards will be available prior to their launch in 2023.